Before Interviews

General Preparation

_______ Do you have appropriate interview attire? Consider having at least two interview outfits. If you do well during a screening interview, you may be called back for a second interview. Or, you may have the opportunity to interview in the same week with multiple employers. For each interview, your clothing will need to be clean, pressed, and properly hemmed/ altered to fit well. More information is found at the Dress to Impress guide: http://amdt.wsu.edu/research/dti/.

_______ Know how to respond to typical interview questions such as:

    • “Tell me about yourself”
    • “What are your greatest weaknesses?”
    • “Where do you see yourself in 5 years?”

_______ The best way to know for sure if you are prepared is to conduct a mock interview with a career services advisor. Find out how to schedule a Mock Interview by visiting: http://asccareerservices.osu.edu/students/services/mockinterviews

_______ Depending upon the types of positions you are applying for, you may want to assemble a portfolio. A portfolio is a collection of items organized in hard copy or digital form. For jobs where creativity is a necessary skill (e.g., graphic design, advertising), employers often expect candidates to provide them with access to their digital portfolios. You can direct employers to your portfolio by including a link to it on your resume. Other fields where portfolios are commonplace include journalism, editing, broadcasting, dance, and photography. Tips on preparing a portfolio are found at http://www.iseek.org/jobs/online-portfolios.html

Preparation for Scheduled Interviews

_______ Research the organization so that you know, at minimum, the following information:

    • What are the mission and vision of the organization?
    • What is the organization’s history? How old is the organization?
    • What has been their annual growth over the past 5 years?
    • Where is the corporate/national headquarters located?
    • What are their goals for improving upon the products or services they provide?
    • What trends are affecting their industry?
    • What recent news items have been published about the organization?

_______ Understand the position description and how your skills and experience qualify you for the job

_______ Use the Behavioral Based Interviews tip sheet to prepare for questions focused on your mastery of past situations

_______ Have a solid response to the question “Why do you want to work here?”

_______ Prepare 3-4 questions to ask the interviewer about the company and the position
Know the location of the interview, how to get there, and where to park. Consider driving to the site the day before to establish how long the commute will take (you don’t want traffic or construction detours to make you late!)

Make copies of your resume and reference list in case you meet with more than one interviewer

Assemble your job search documents into a padfolio that also includes paper, pen, and your driving directions

Get a good night’s sleep!

Day of/During the Interview

Eat a nutritious breakfast

Conduct usual grooming rituals—shower, shave, brush your teeth, use minimal makeup, wear your hair in an appropriately conservative style, forego the cologne or perfume, trim nails and refrain from bold nail color, remove any extra piercings, cover tattoos if necessary

Allow more than enough time to arrive to the interview 10 minutes early; have the company phone number available in case something unavoidable happens to cause you to be late

Run through your questions and answers; remind yourself of the qualifications you are bringing to the table (they wouldn’t have selected you for an interview if they thought the position was beyond your capabilities)

Greet the receptionist and anyone you meet with a smile and respect

Take several deep breaths to relax while waiting for the interviewer; visualize yourself as being poised and confident

Greet the interviewer(s) with a firm handshake, steady eye contact, a smile, and address them as Mr., Ms., Dr., etc.

Do not act casually—sit only when invited to sit, don’t use casual language (“like,” “you know,” etc.)

Sit up straight to project confidence and enthusiasm (one of the key things the interviewer will be looking for is your overall motivation: make sure you demonstrate that you are positive and achievement-oriented)

Pause before answering a question to give some thought to what’s being asked; ask for clarification if needed

In a panel interview, make good eye contact with each person in the room throughout the interview

Refrain from speaking negatively about your former job, supervisor, coworkers, or company

Answer questions as concisely as possible and avoid making self-deprecating comments; i.e., “I’m not very good at...”

Be a good listener—don’t ask questions that have already been addressed, and don’t interrupt others

At the end of the interview, make sure you know the next steps—how soon will they have a decision? Should you contact them or will they contact you?

Don’t ask questions about salary and benefits until an offer has been made or a second interview has been scheduled

Shake hands with the interviewer(s), thank them for their time, tell them you look forward to hearing from them soon

After the Interview

Within 24 hours, send an e-mail to thank the employer for the interview and to reiterate your interest in the position

Evaluate your performance, making notes for things to do differently at future interviews; commend yourself for things done well

Contact the interviewer if you don’t hear back from them within the stated selection timeline

You may find it helpful to also review the job search videos at http://www.collegegrad.com/job-search-videos/, many of which focus on how to interview more effectively.